

CUSTOMER SUCCESS STORY

Digicel Wireless: A Lesson in Being the Best



When Digicel set out to create the best network in the Caribbean, they chose Sandvine

Sandvine plays a key part in Digicel's commitment to deliver their subscribers the best value, the best service, and the best network possible. Digicel's ability to quickly launch new services ensures that their subscribers have access to the most innovative service plans in the world and keeps them one step ahead of their competitors.

Know Your Customers

Sandvine provides Digicel with the ability to report on the leading applications on its network.

This deeper insight helps decision makers develop the right new services and plans.

Real-Time Engagement

Sandvine OutReach is a powerful new way for operators to engage with their subscribers.

Digicel uses OutReach to inform subscribers of promotions and real-time usage. No bill shock means a happy customer.

Business Intelligence

"Taking data gathered from Sandvine's business intelligence products and using its unified policy engine to immediately create, deploy, and promote new service plans is something we can't do with any other vendor."

- Razvan Ungunreanu
CTO, Caribbean and Central America

About DIGICEL

The Bigger, Better Network.

Digicel Group is a leading global communications provider with operations throughout the Caribbean, Central America and Asia Pacific. The company is renowned for delivering best value, best service and best network.



Your network should be the best. Visit www.sandvine.com